



COVID-19 Update for Guests

Big Bear Snow Play looks forward to welcoming guests back! Our website has the most current operating hours for our attractions. We ask that when you visit Big Bear Snow Play, to please follow all necessary safety and health practices (proper hand washing, sanitizing and practicing social distancing). Face coverings are encouraged. If you are feeling under the weather, please postpone your visit until you are symptom free as outlined by the CDC.

Measures that Big Bear Snow Play is undertaking to improve the safety of your next visit include:

- Updated Ride Operating Procedures
 - Sanitizing touch points
 - Hand sanitizing stations available at entrances and exits of all attractions
 - Social Distancing in queue lines
- New Distancing Protocols
 - Distancing Markers on Ground
 - Guest Expectations Posted
- Increased Personal Protective Equipment (PPE) Usage
 - All Big Bear Snow Play staff will continue to wear face coverings until further notice.
 - Barrier gloves used during food preparation changed frequently
 - Plexiglass & glass barriers at point of sale
- New Health Screening Practices
 - Employees have been trained to self screen before shifts
 - Guests who are currently experiencing symptoms of COVID 19 are asked to avoid visiting at this time
- Enhanced Disinfecting Procedures
 - Regular sanitizing of touch points
 - Continuous cleaning and sanitizing schedule during operating hours
 - Use of CDC Approved Chemicals for proper sanitation on surfaces

We continue to encourage all of our guests to practice socially responsible behaviors to slow the spread of this virus.

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and guests with underlying medical conditions are especially vulnerable. By visiting Big Bear Snow Play, you voluntarily assume all risks related to exposure to COVID-19